



**Moulton Niguel Water**  
*Leading the Way in Service*

# REDEFINING ORANGE COUNTY LANDSCAPES

**Joone Lopez**

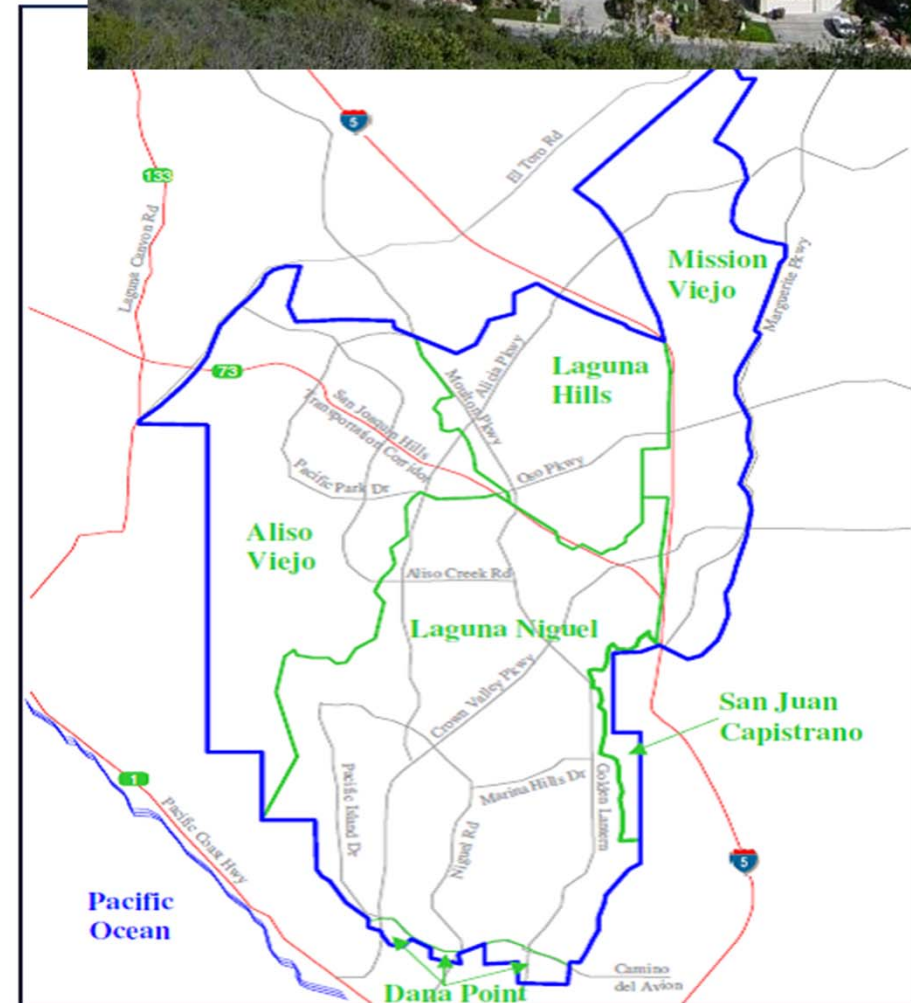
General Manager

Moulton Niguel Water District

Wednesday, August 12, 2015

# ABOUT MNWD

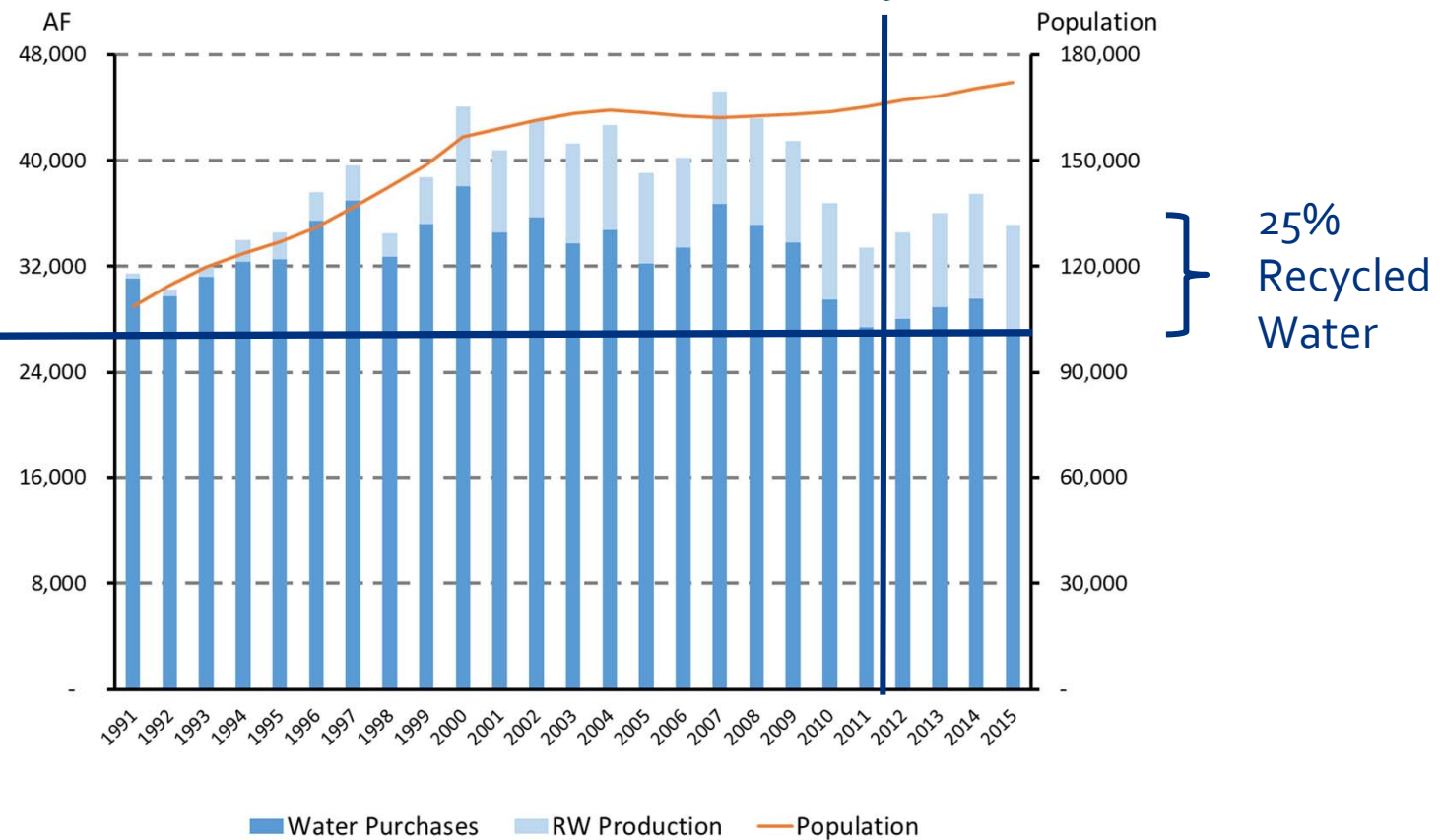
- Water, recycled water & sewer service
  - 170,000 people
  - 5 Cities in South Orange County
- 100% dependent on imported water for Potable Demand
  - MWD ( $\approx$  29,000 AFY)
- Recycled Water  $\approx$  25% Total Demand
- Annual budget: \$126 M
- Key revenues
  - Rates
  - Property tax



# DEMAND MANAGEMENT EFFORTS

Water Budget Rates Implemented

2015 = Lowest potable water use since 1990



# DROUGHT ACTIONS

20%

- Alternate plan approval by SWRCB
- Water Budget Based Rates
- Water Shortage Contingency Plan
- Customer communications
- Recycled Water Master Plan
- Partnership with cities
- Media

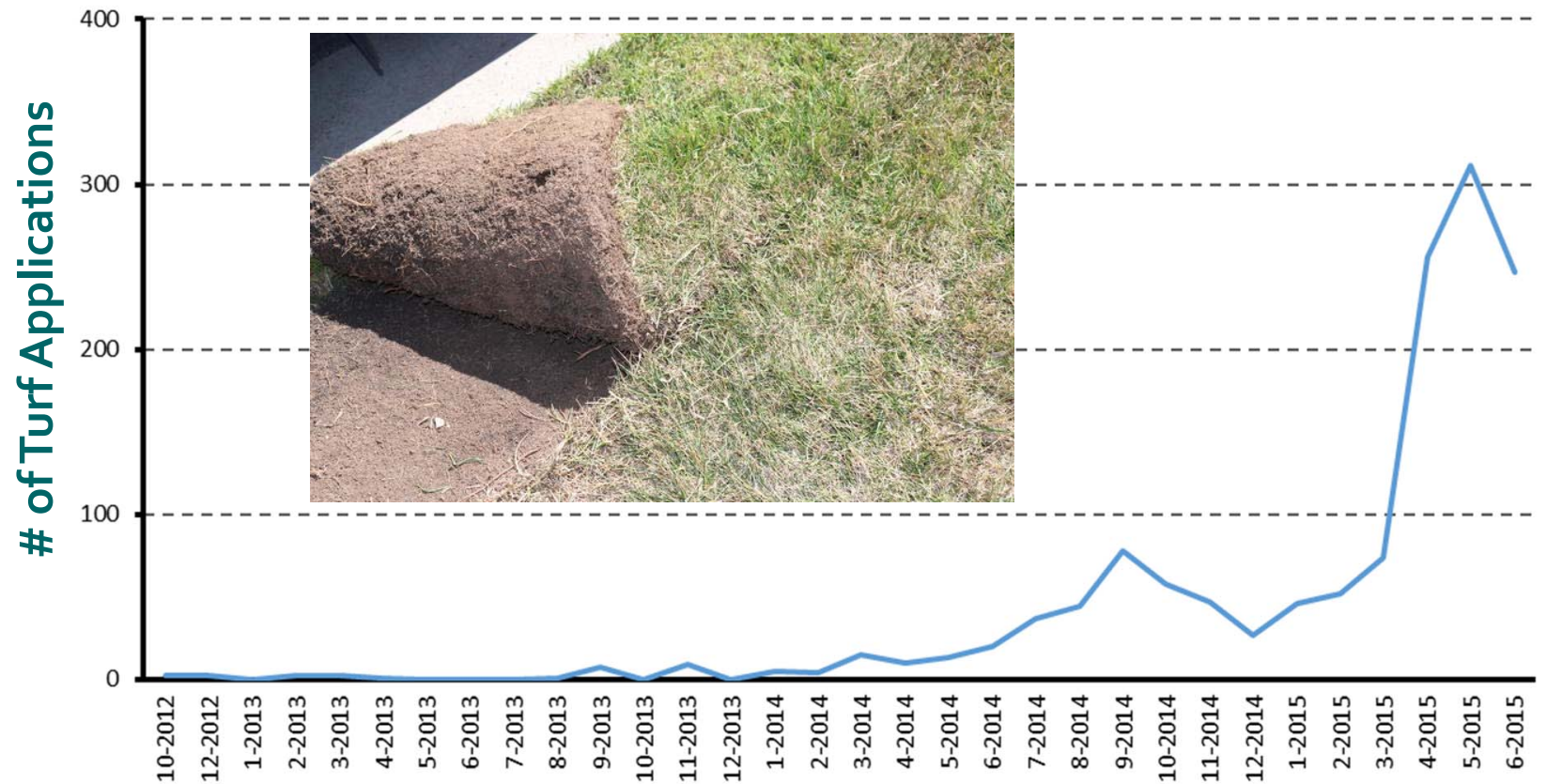


Water Shortage Contingency Plan Stage 2



# OUTDOOR FOCUS

- 50 to 70% for outdoor usage
- Approximately 300 million square feet of irrigable area in service area
- Approximately 3 million square feet of turf removed



# ACTIONS: SHORT-TERM WITH LONG-TERM IMPACTS

## ■ Immediate

- Water Shortage Contingency Plan
- Outdoor watering
- Irrigation controllers
- Irrigation system
- Turf removal
- CA Friendly landscaping

## ■ Long-term

- Shifting mindset and behavior
- Responsible aesthetics
- Market transformation



# PARTNERSHIPS



- Research institutions to inform innovation
  - Stanford
  - UC Riverside
- Surrounding agencies
- Home Depot, Lowes, local nurseries
- Local Cities
- Live Smart Event

An advertisement for water-saving landscaping. It features a collage of various drought-tolerant plants in circular frames. A diagonal banner reads "Saving WATER is BEAUTIFUL". Text on the right says "Performing a landscape makeover? You could qualify for a rebate. Visit your local water provider's website for more information and resources.\*". A "SAVE WATER" logo is in the top left, and a "SAVE WATER TIME ENERGY" logo is in the bottom right. At the bottom, there are logos for various water utilities including Alhambra, Laguna Beach, and others.

SAVE WATER

Look for water saving plants and devices in the store today.

**Performing a landscape makeover?**

You could qualify for a rebate. Visit your local water provider's website for more information and resources.\*

*\*Rebates based on availability. Rebate amounts vary, and specific requirements must be met to qualify for a rebate.*

**SAVE WATER TIME ENERGY**

www.alhambra.org www.lagunabeach.org www.milpitas.org  
www.sanrafael.org www.livermore.org www.sanleandro.org  
www.sanbruno.org www.sanbrunocalifornia.org www.sanbrunocalifornia.org

# RESULTS

- Exceeded targets for June & July
- Highest ever percentage of customers within their water budget
- Financially stable after greater than 20% reduction in demand
- Lowest overall water use since 1990
- Currently at approximately 50% of per capita water use in 1991



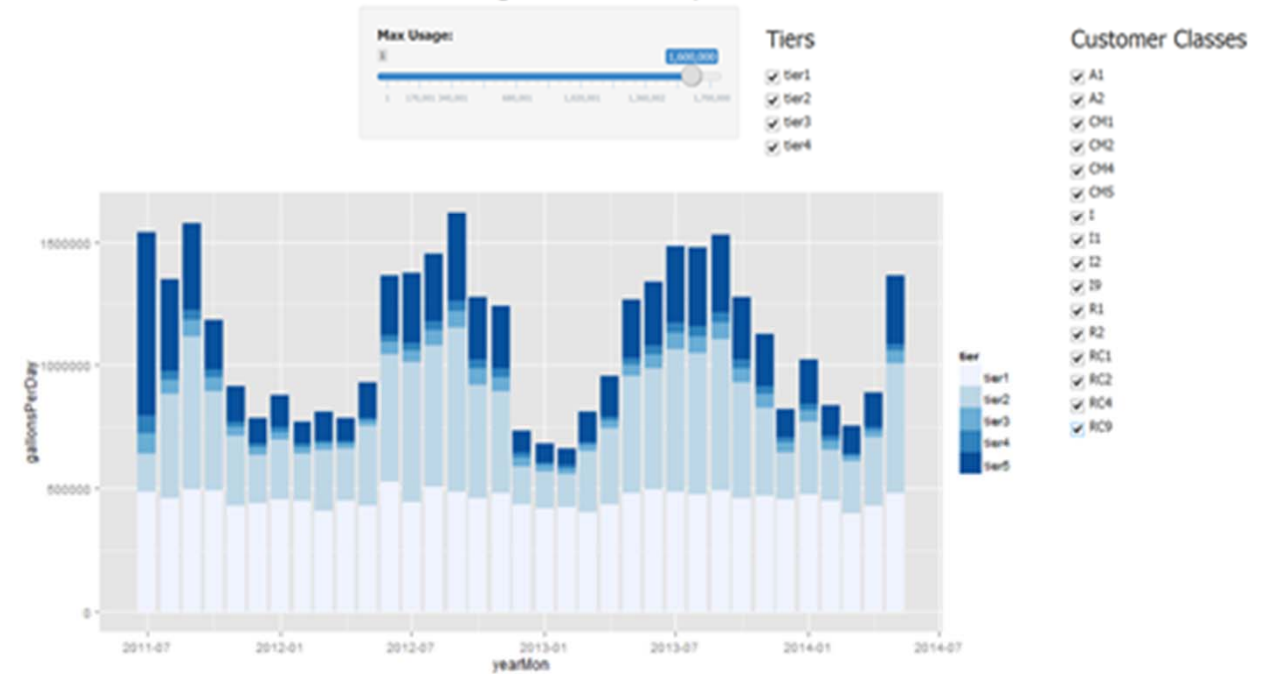


# GOING FORWARD

- Permanent, long-term, sustainable strategies
- Better data
  - Statewide data collaborative
- Effective strategies that are measurable and adaptable
- Build upon partnerships

## INTERACTIVE CUSTOMER USAGE DASHBOARD

MNWD Usage Dashboard by Customer Class



**S**trategic **C**alifornia **U**rbane Water **A**alytics  
(SCUBA) *Data Collaborative*

# CONTACT

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