

# Coachella Valley Water District's Domestic Water Rates

(effective July 1, 2019)

Volumetric/Consumptive Tiered Rates		
Tiers	Water use	Rate
Tier 1: Excellent <sup>(1)</sup>	Up to 8 ccf	\$ .98
Tier 2: Efficient	Up to 100% of water budget	\$ 1.37
Tier 3: Inefficient	100% up to 175% of water budget	\$ 2.55
Tier 4: Excessive	175% up to 300% of water budget	\$ 4.83
Tier 5: Wasteful	300% or more of water budget	\$ 6.34

<sup>(1)</sup> Tier 1 was designed to meet indoor water needs of residential customers. Billing for non-residential customers, including commercial businesses and those with dedicated landscape irrigation meters, starts with Tier 2.

Fixed Rates					
Meter Size	Single Family	Multi-Family	Commercial	Landscape Irrigation	Outside Customer Surcharge
¾" <sup>(2)</sup>	\$7.92	\$9.05	\$5.68	\$19.63	\$3.40
1"	\$13.18	\$15.07	\$9.46	\$32.74	\$5.68
1½"	\$26.36	\$30.21	\$18.93	\$65.46	\$11.22
2"	\$42.19	\$48.30	\$30.27	\$104.79	\$18.12
3"	\$79.06	\$90.56	\$56.70	\$196.46	\$33.99
4"	\$131.77	\$150.90	\$94.55	\$327.39	\$56.67
Larger than 4"	Contact CVWD for current fees				

<sup>(2)</sup> Majority of single-family homes use ¾" meter.

Private Fire Protection	
Lateral Size	Rates
2"	\$2.44
3"	\$6.91
4"	\$14.23
6"	\$40.65
8"	\$86.99
10"	\$156.09
12"	\$252.01

What is a water budget?
<ul style="list-style-type: none"> <li>CVWD uses a water budget-based tiered rate structure that allows for a reasonable amount of water based on each customer's individual needs. Water use that exceeds the water budget is charged a higher rate to discourage wasteful water use.</li> <li>Residential water budgets include an indoor budget and an outdoor budget.</li> <li>For commercial customers, the indoor water budget is based on the number of equivalent dwelling units (EDUs) assigned to the property by CVWD when the business was established or repurposed.</li> <li>Irrigation customers do not have indoor water use and therefore no indoor water budget.</li> </ul>

How are water budgets calculated?
<p>Indoor water budgets (tier 1) are based on national industry standards for four people.</p> <ul style="list-style-type: none"> <li>Default indoor budget for homeowners is 8 ccf.</li> <li>Indoor water budgets can be increased for homes with more than four people.</li> </ul> <p>Outdoor water budgets (tier 2) are calculated individually for all residential and large landscape customers based on the following information:</p> <ul style="list-style-type: none"> <li>Size of landscaped area of each parcel</li> <li>Historical weather data which will now provide an advanced monthly water use target.</li> <li>A plant factor that reflects how much water needs to be applied to a landscape such as grass</li> <li>An irrigation efficiency factor</li> </ul> <p>Water budgets are adjusted to reflect the number of days in a billing cycle, which can vary depending on when the meter is read.</p>

### New Service

Account Establishment Fee	\$30
Deposit to establish new commercial account	\$250
Same Day Turn-on between 8 a.m. and 5 p.m. weekdays (excluding holidays)	\$50
Next Day Turn-on between 8 a.m. and 5 p.m. weekdays (excluding holidays)	Free
Turn-on between 5 p.m. and 10 p.m. weekdays (excluding holidays)	\$75
Turn-on between 10 p.m. and 8 a.m. weekdays; all day weekends and holidays	\$250

### Restoration of Service

Same Day Restoration between 8 a.m. and 10 p.m. weekdays (excluding holidays)	\$100
Next Day Restoration between 8 a.m. and 5 p.m. weekdays (excluding holidays)	\$75
Night Restoration between 10 p.m. and 8 a.m. weekdays; all day weekends and holidays	\$250
<b>Enrolled Help2Others customers restoration of service charges (effective January 1, 2020)</b>	
Restoration between 8:00 a.m. and 5:00 p.m.	\$50
Restoration between 5:00 p.m. and 8:00 a.m.	\$150
Weekend and District observed holidays	\$150
<b>Restoration of service after unauthorized restoration by others within one year</b>	<b>In addition to charges listed above</b>
First occurrence	\$75
Second occurrence	\$150
Third occurrence	\$500
Fourth occurrence	\$1,000

### Miscellaneous

Return payment charge	\$25
Delinquency charge	\$25

### Penalties for Unauthorized Use of the District's Domestic Water System

Unauthorized installation/connection/use	\$1,000 each offense
Unauthorized use of a Private Fire Protection Service Connection	\$1,000 each offense
Restoration of Service after unauthorized installation/connection/use	¾" meter size - \$390 1" meter size - \$400 1½" meter size - \$500 2" meter size - \$650
Cutting District lock or bypassing meter	\$200
Damage to meter, pipeline, reservoir, well site or other component of the Domestic Water Service Infrastructure	\$300 or actual cost of repair, whichever is greater
Broken meter stop/shut off valve	\$525

Other restrictions and rates apply where required, and may include a hold harmless agreement and/or various applications where necessary. Fees, charges and services are non-refundable. This information is excerpted from Regulations Governing Domestic Water Service and is not intended to include all district charges or rules. These rates are subject to rules and regulations as adopted and amended by the Coachella Valley Water District Board of Directors.



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