

Rancho California Water District



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Customer Guide Rates & Charges

Effective July 1, 2013

Revised 8/13

WATER RATES

Rancho Division

Potable Water Rates (\$ per Hundred Cubic Feet)

2013-2014 RATES			
Domestic, Multifamily, Landscape	Standard	⁽¹⁾ Pre 03 Annex	⁽²⁾ Post 03 Annex
Tier I	\$0.610	\$2.043	\$2.369
Tier II	\$1.340	\$2.043	\$2.369
Tier III	\$2.610	\$2.610	\$2.610
Tier IV	\$5.790	\$5.790	\$5.790
2013-2014 RATES			
Commercial, Industrial, Agricultural, & Other	Standard	⁽¹⁾ Pre 03 Annex	⁽²⁾ Post 03 Annex
Tier I	\$1.103	\$2.043	\$2.369
Tier II *	\$1.709	\$2.649	\$2.75

* Includes Tier I Rate

⁽¹⁾ Rate for certain properties annexed into the District before 2003

⁽²⁾ Rate for certain properties annexed into the District after 2003

Rancho Division

Energy Rates (\$ per Hundred Cubic Feet)

Rate by Pump Zone in HCF (Addition to Water Commodity Rate)	2013-2014 RATES
1305	\$ -
1380	0.03375
1485	0.08100
1550	0.11025
1610 (1605)	0.13725
1790	0.21825
1880	0.34425
2070	0.34425
2350	0.47025

WATER RATES

Santa Rosa Division

Potable Water Rates (\$ per Hundred Cubic Feet)

2013-2014 RATES			
Domestic, Multifamily, Landscape	Standard	⁽¹⁾ Pre 03 Annex	⁽²⁾ Post 03 Annex
Tier I	\$1.170	\$2.043	\$2.369
Tier II	\$1.790	\$2.043	\$2.369
Tier III	\$2.610	\$2.610	\$2.610
Tier IV	\$5.790	\$5.790	\$5.790
2013-2014 RATES			
Commercial, Industrial, Agricultural, & Other	Standard	⁽¹⁾ Pre 03 Annex	⁽²⁾ Post 03 Annex
Tier I	\$1.489	\$2.043	\$2.369
Tier II*	\$2.095	\$2.649	\$2.975

* Includes Tier I Rate

⁽¹⁾ Rate for certain properties annexed into the District before 2003

⁽²⁾ Rate for certain properties annexed into the District after 2003

Santa Rosa Division

Energy Rates (\$ per Hundred Cubic Feet)

Rate by Pump Zone in HCF (Addition to Water Commodity Rate)	2013-2014 RATES
1305	\$-
1434	0.04773
1440 (1060, 1160)	0.04590
1500	0.06630
1670	0.12410
1990	0.23290
2160 (2153)	0.29070
2260	0.32470
2550	0.42330
2850	0.52530

RECYCLED WATER (\$ per acre foot)

RANCHO DIVISION	
Tertiary Treated	\$280.76
Monthly Service Charge	\$20.00
Agricultural Treated	\$280.76
Monthly Service Charge	\$20.00
Recycled Construction Water	\$703.91
Monthly Service Charge	\$20.00

SANTA ROSA DIVISION	
Tertiary Treated	\$280.76
Monthly Service Charge	\$20.00
Agricultural Treated	\$280.76
Monthly Service Charge	\$20.00
Recycled Construction Water	\$703.91
Monthly Service Charge	\$20.00

Accounts are assessed the appropriate energy rate, in addition to recycled water rate.

Wastewater

Monthly Services - Per Equivalent Dwelling Unit (EDU)	
Santa Rosa Water Reclamation Facility (SRWRF)	\$38.75
Santa Rosa Water Reclamation Facility (SRWRF) - Fixed Capacity Charge	\$20.00

Wastewater Treatment Capacity Fees - Per Equivalent Dwelling Unit (EDU)	
Joaquin Ranch - Funded by Assessment District No. 2	
Santa Rosa Water Reclamation Facility (SRWRF) - Improvement District No. 2	\$ 7,595

Eastern Municipal Water District	
Sewer Charges - Per Equivalent Dwelling Unit (EDU)	
Temecula Town Site	\$25.72
All Other Temecula	\$25.72

Monthly Service Charges

Meter Size	Rancho	Santa Rosa
3/4 Inch	\$17.98	\$33.13
1 Inch	27.28	59.47
1- 1/2 Inch	46.51	96.78
2 Inch	70.12	152.52
2 Inch Turbine	104.94	214.30
3 Inch	184.32	336.24
4 Inch	415.49	840.52
6 Inch	709.74	1,381.20
8 Inch	1,089.19	1,909.49

Note: Meters are positive displacement meters, unless noted otherwise.



Miscellaneous - Customer Charges

Potable Construction Water	\$3.2320/Hundred Cubic Feet
Illegal Hydrant Use	\$600
Floating Fire Hydrant Construction Meter No Read Penalty	\$200
Construction Meter Location Penalty	\$200
Fire Hydrant Construction Meter Deposit Based on 3" Turbine	\$750
Construction Meter Deposit 750 GPM	\$1,500
Construction Meter Deposit 1025 GPM	\$3,000
Construction Meter Relocation	\$75
Meter Test Requests (3/4 inch to 2 inch)	\$50
Meter Test Requests (3- inch and larger)	\$100
Meter Obstruction Charge	\$77
Fire Service Charge:	
0 to 30,000 Sq. Ft.	\$.002/sq. ft. of building
30,001 and up Sq. Ft.	\$.001/sq. ft. of building
Unmetered Monthly Water Charge	\$52
Site Lease & Land Lease Application Processing	\$5,000



Account Transfer/Set-up Charge	\$5
Next Day Turn On	\$23
Same Day Turn On (Before 10 a.m.)	\$23
Same Day Turn On (After 10 a.m.)	\$46
Door Hanger Fee	\$20
D.T.O Turn-Back-On for Non-Payment or Non-Compliance (Monday - Friday, 8 a.m. to 5 p.m.)	\$46
D.TO Turn-Back-On (After Hours, Weekends, Holidays)	\$109
Non-Sufficient Fund/Returned Item Fee	\$25
Delinquent Charge	
(% of Balance for first 30 days/\$5.00 min.)	10%
(% additional each 30 days thereafter)	1.5%
Penalty for :	
Cutting District Lock	\$125
Cutting Lock after 1st Offense	\$250
Straight Lining Across Meter	\$125
Straight Lining after 1st Offense	\$250
Cutting Angle Meter Stop	\$125
Replacement of Pulled Meter	\$100

Fee For Service

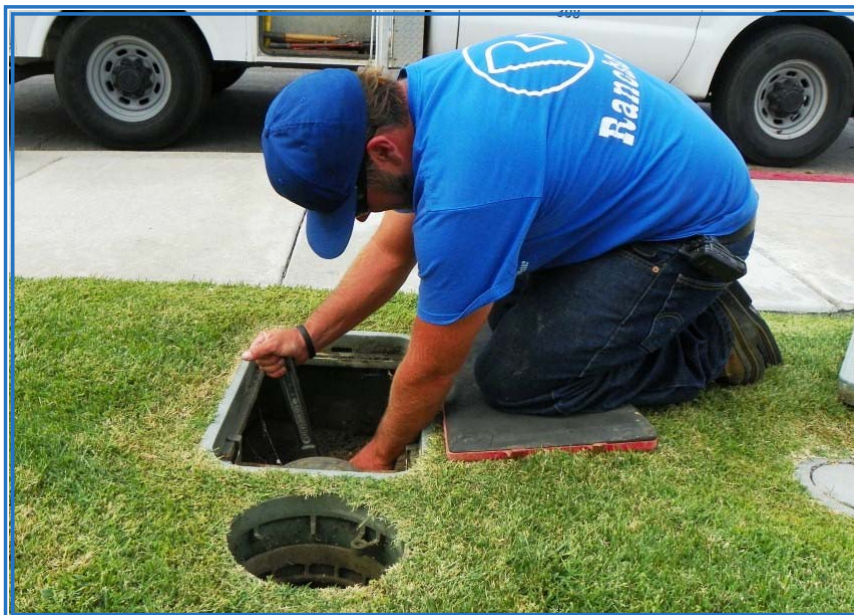
Description/Item	Fee	Deposit
Water Availability Letters		
Single Lot	\$180	
Tract/Parcel Map	\$300	
Fire Hydrant Location Map	\$300	
Permits - Tenant Improvement, Waste Discharge, Encroachment	\$300	
Topographic Map	\$25	
Topographic w/Aerial	\$35	
Black Line Copies (24" x 36") \$12 Each (Printed) \$12 Set (Electronic)	\$12	
Engineering:		
Project Planning/Hydraulic Evaluation		\$1,000
Plan Review Pipelines—Up to 1,000 Linear Feet		\$2,000
Per 100 Linear Feet Thereafter		\$50
Plan Review Miscellaneous Appurtenances (DCDAs, FHs, Meters, etc.) - up to 4 appurtenances		\$2,000
Additional groupings of up to 4 appurtenances		\$500
Plan Review On Site Recycled Irrigation System		\$1,500
Inspections:		
Pipelines—Up to 1,000 Linear Feet		\$5,000
Per 100 Linear Feet Thereafter		\$100
Miscellaneous Appurtenances (DCDAs, FHs, Meters, etc.) - up to 2 appurtenances		\$2,000
Additional groupings of up to 2 appurtenances		\$1,000
On Site Recycled Irrigation System		\$1,500
Post Construction Record Drawing Preparation & Processing (per page of plan)	\$125	
Annexation Processing Deposit		\$3,995
Annexation Acreage Fee (per acre)		
Rancho Division	\$1,731	
Santa Rosa Division	\$1,674	
CFD/Assessment District Request		\$10,000
Assessment District Pay-Off Administrative Fee	\$25	
Request for RCWD Participation in Joint Community Facilities Financing Agreement (JCFA)		\$5,000
Water Supply Assessment—Deposit		\$10,000
Sewer Lateral Sampling Wyes/Inspections, etc.	\$155	
Non-Compliance Sampling and Unauthorized Use Charges	\$105	
Non-Compliance Inspection	\$130	
Non-Compliance Inspection/Meeting	\$210	
Bond Split Deposit		\$1,500
Per Parcel	\$35	
Meter Relocation — Deposit (3/4 Inch to 2 Inch)		\$2,000
Meter Downsize — Deposit (3/4 Inch to 2 Inch)		\$1,300

Fee For Service cont.

Description/Item	Fee	Deposit
RP Device		
Initial Certification Fee	\$180	
Recertification Fee	\$150	
Application Process Fee (non-refundable)	\$50	
Witness Fire Flow Test	\$300	

Fees/Deposits for items not covered above to be determined at time of request and submittal, based on the estimated cost to provide service .

NOTE: Those services indicated in the “Deposit” column are an estimate of District cost to provide the indicated service. The District reserves the right to adjust deposit amounts (either higher or lower) based upon project size and/or capacity. Should the actual cost to perform the indicated service exceed the deposit amount, the customer will be invoiced the difference. Conversely, should the actual cost to perform the indicated service be less than the deposit collected, the customer will receive a refund of the difference.



Capacity Fee Schedule

Meter Size	Rancho Capacity Fee	Santa Rosa Capacity Fee
3/4 Inch	\$1,495	\$2,337
1 Inch	2,491	3,896
1-1/2 Inch	4,983	7,787
2 Inch	6,227	9,733
2 Inch Turbine	7,972	12,460
3 Inch	14,947	23,366
4 Inch	37,370	58,414
6 Inch	77,229	120,724
8 Inch	124,564	194,715

Note: Meters are positive displacement meters, unless noted otherwise.



New Service Installation

(Meter Installation Deposit & Capacity Fee)

Meter Size	Drop In Installation		Full Installation	
	Rancho Division	Santa Rosa Division	Rancho Division	Santa Rosa Division
3/4 Inch Single	\$2,083	\$2,925	\$6,385	\$7,227
3/4 Inch Multiple	2,079	2,921	N/A	N/A
1 Inch	3,237	4,642	7,454	8,859
1-1/2 Inch	6,105	8,909	10,361	13,165
2 Inch	7,584	11,090	11,954	15,460
2 Inch Turbine	9,422	13,910	13,776	18,264
3 Inch				
4 Inch				
6 Inch				
8 Inch				

BASED UPON DETAILED ESTIMATE

Note: Meter Installation fees are on a deposit basis. If installation costs exceed the deposit amount, the customer will be billed for the difference.

New Service Installation

(Meter and Pressure Regulator)

Meter Size	Drop In Installation		Full Installation	
	Rancho Division	Santa Rosa Division	Rancho Division	Santa Rosa Division
3/4 Inch	\$2,206	\$3,048	\$6,464	\$7,306
3/4 Inch Multiple	2,203	3,045	N/A	N/A
1 Inch	3,383	4,788	7,592	8,997
1-1/2 Inch	6,668	9,472	10,917	13,721
2 Inch	8,188	11,694	12,608	16,114
2 Inch Turbine	10,004	14,492	14,376	18,864
3 Inch				
4 Inch				
6 Inch				
8 Inch				

BASED UPON DETAILED ESTIMATE

Note: Meter Installation fees are on a deposit basis. If installation costs exceed the deposit amount, the customer will be billed for the difference.

Zones of Benefit

Santa Rosa Division

ZONE 1 - (Updated 7/99)	\$390/Acre
Contract #1 - (6/13/72)	\$100/Acre
Contract #2 - (11/13/72)	\$118.40/Acre
Contract R-1 - (10/16/73)	\$123.70/Acre
Contract R-2 - (10/16/73)	\$123.70/Acre
Contract R-3 - (10/16/73)	\$123.70/Acre
Contract #4 - (10/16/73)	\$123.70/Acre
Contract #5 - (7/25/74)	\$123.70/Acre
Via Barranca (PM 13421) (12/15/88)	\$225/Acre
Calle Corto Line Extension (10/1/04)	
2/10511 — \$6,627.68 + 4.75% Interest	
2/6958 — \$4,551.69 + 4.75% Interest	
3/6958 — \$5,462.98 + 4.75% Interest + Zone 1/Contract 1	
4/6958 — \$9,207.29 + 4.75% Interest	
Shady Creek Line Extension (Tim Miller - 3/27/02) Plus Zone of Benefit Fees	
939-050-011— 3/29989— \$4,924.60 + 4.75% Interest	
ZONE 2 - (Updated 7/1/08)	\$4,138/Acre
Contract # 1 - (7/29/74)	\$270/Acre
Eagles Nest (Anthony Gurrola) - (1/12/09) Plus Zone of Benefit Fees	
935-400-004—\$35,823.14 + 3.25% Interest	
935-400-023—\$32,472.77 + 3.25% Interest	
935-400-026—\$34,985.54 + 3.25% Interest	
935-400-025—\$42,395.10 + 3.25% Interest	
ZONE 3 —(Updated 7/1/08)	\$3,611/Acre
Contract #1A— (10/16/73)	\$288/Acre
Contract #6— (7/14/74)	\$288/Acre
Contract #7— (10/23/75)	\$350/Acre
Vanek - Corte Bonito Extension from (5/19/03) Plus Zone of Benefit Fees	
933-030-019 — \$6,925.76 + 4.2% Interest	
933-030-020 — \$6,925.76 + 4.2% Interest	
933-030-012 — \$12,733.58 + 4.2 % Interest	
933-030-014 — \$6,737.13 + 4.2% Interest	
ZONE 5 — (Updated 7/1/08)	\$3,192/Acre
ZONE 7 — (Updated 7/1/08)	\$3,606/Acre
ZONE 8 — (Updated 7/1/08)	\$5,598/Acre
Sunset View Circle (Whitaker) (1/10/06) + Zone of Benefit fees	
932-330-062	\$13,021+ 7.25% Interest

Zones of Benefit cont.

Rancho Division

MINI ZONES

RC-A	\$686/Acre
RC-S APN 911-140-005 - (1/20/87)	\$22,687.72 + 10% Interest
Commercial Frontage Fee	\$22/Frontage Foot (100 foot maximum \$2,200)
Multi-Unit Frontage Fee	\$16.50/Frontage Foot (100 foot maximum \$1,650)

Secondary Facility Reimbursement Contracts

Avenida Avellano (No Interest)	Via Estado Line Ext. - (4/19/04)
1/11897—\$3,412.95	3/10473—\$11,831.51 + 4% Interest
3/13733—\$3,566.18	2/18307—\$12,043.63 + 4% Interest
	3/18307—\$12,538.58 + 4 % Interest
Avenida De La Bandolero - (5/6/96)	Via Del Oso Line Ext. - (4/19/04)
4/9031—\$15,843.83 + 10% Interest	2/18192—\$4,259.11 + 4% Interest
	3/18192—\$4,963.00 + 4% Interest
	For 1/5023—\$2,982.57 + 4% Interest
Calle Cabernet (Luttgens) - (9/30/99)	Due on previous partial ext. (no interest)
4/21842—\$4,308.73 + 8.5% Interest	2/18192—\$787.52
	3/18192—\$972.13
	4/5023—\$3,963.28
Calle Cabrillo - (7/22/96)	John Warner Road - (1/3/05)
1/11347—\$9,054.43 + 10% Interest	3/8571—\$51,705.36 + 4.75% Interest
4/13321—\$4,760.75 + 10% Interest	
Calle Campo - (10/18/99)	
4/10470—\$12,904.61 + 8.25% Interest	
4/18307—\$14,578.86 + 8.25% Interest	
2/10117—\$15,042.40 + 8.25% Interest	
Calle Campo - (11/29/12)	
951-160-013—2/9374—\$15,969.98 + 3.25% Interest	
951-170-024—3/20307—\$15,817.01+ 3.25% Interest	
Calle Cedral Line Ext. - (12/1/04)	
2/22610—\$11,336.30 + 4.75% Interest	
3/18610—\$6,518.37 + 4.75% Interest	
3/15076—\$7,538.62 + 4.75 % Interest	
4/15076—\$6,801.78 + 4.75% Interest	
Calle Jojoba/East Benton - (7/31/01)	
4/23565—\$17,084.11 + 6.75% Interest	
11/8406—\$34,168.21 + 6.75% Interest	
12/8406—\$51,252.31 + 6.75% Interest	
Calle Sereno (Smith) - (3/1/99)	
3/21623 - \$2,121.18 + 7.75% Interest	
Capitol Street - (4/24/96)	
2/21111—\$11,854.56 + 10% Interest	
For 951-220-002—\$10,328.72 + 10% Interest	
Colleen Way - (5/7/07)	
942-090-011—Por Par F-16 - \$54,344.02 + 8.25% Interest	

Taxes, Assessments and Facilities Fees

WATER:

Ad Valorem Assessment:

Rancho Division—\$0.30 per \$100 of assessed value on land only

Santa Rosa Division—\$0.50 per \$100 of assessed value on land only

Standby Charge:

Santa Rosa Division Water:

Area 1: Parcels *with* a water meter shall be charged: \$69.92 per acre or parcel if less than 1 acre;

1A: Parcels without water service shall be charged \$69.92 per acre or per parcel if less than one acre for the first 40 acres, and \$62.10 per acre for the remaining acres.

Parcels within this category either front water facilities or have water service

Area 2: Parcels *without* a water meter shall be charged \$48.00 per acre or per parcel if less than one acre.

Parcels within this category require a secondary facility line extension.

Area 3: Parcels *without* a water meter shall be charged \$23.50 per acre or per parcel if less than one acre.

Parcels within this category require the extension of primary facilities.

Fire Service Assessment:

Parcels requiring more than a residential (1000 gpm) fire flow requirement, are charged \$40.00 per acre (or per parcel if less than (1) acre).

Wastewater:

Santa Rosa Water Reclamation Facility:

Improvement District No. 2

Parcels shall be charged \$28.50 per acre or per parcel if less than an acre on all land that has not paid a capacity fee as of



Definitions of Rates, Fees & Services

Agency Agreement:

Signature is required prior to obtaining water service. It assigns the management of the groundwater resource to the District, for the benefit of all District customers.

Annexation:

Properties that are outside the (current District) boundaries that desire service from RCWD must apply for annexation. Staff review and RCWD Board approval must be obtained before the filing with LAFCO can be started. Resolutions and other proceedings follow approval.

Approved Double Check Assembly, Plan Check & Inspection:

In many commercial developments, the fire department requires on-site fire protection systems to be installed. Because of the high volume and flow rates required, these systems are separate from the domestic lines and usually not metered. The State Department of Health requires that the public system be protected from possible backflow from these systems. Therefore, a backflow prevention device, referred to as an "approved double check assembly" is required. The design of this facility must be submitted for District review and approval. Approved double check assemblies range in size from 4" to 10." The District inspects the installation in the same manner as line extensions.

Assessment District:

The legal proceedings of an assessment district may be used when the property owner is not able to finance the cost of extending pipelines. Upon receipt of a written request and deposit from the owner, the District sends a questionnaire to all owners within the area benefited by the pipeline. Assessed values, delinquency of property tax, presentations to the District Board of Directors, Engineer's Report, etc. are some of the tasks included. If a cost estimate has not been performed or is more than six (6) months to one (1) year old, one will have to be completed or updated. The District's Board of Directors has established a policy that the minimum size for an assessment district to proceed is

Assessments on Property Tax Bills

Ad Valorem Assessment:

This assessment is based upon the assessed value of land only, and is used to pay debt service on water improvement bonds which funded capital facilities benefiting the District customers.

Fire Service Assessment:

Parcels requiring more than a residential (1,000 gpm) fire flow requirement are assessed this acreage charge for special fire service benefits. The charge offsets the capital expenditures of District facilities constructed to provide adequate fire flow.

Wastewater Assessment:

Properties benefiting from either the Joaquin Ranch Treatment/Improvement District No. 2 or the Santa Rosa Water Reclamation Facility Improvement District these are assessed a charge based on equivalent dwelling units or per acre foot. This charge helps offset the cost of maintenance and operation of this plants.

Water Standby Assessment:

This assessment is a fixed charge based upon the estimated benefit from water facilities constructed to meet water supply demands. As with the Ad Valorem Assessment, this assessment is used to service debt, which was incurred in connection with the construction of water facilities. It is the policy of the Rancho California Water District that fees and charges will be collected from the customer or landowner benefiting from facilities or services, and the standby assessment is an attempt to achieve such equity.

Construction Water Meter:

A meter temporarily installed on a fire hydrant for delivery of water for earthmoving or construction only. Relocation is performed by District staff only.

Cost Estimate:

Upon receipt of a written request and deposit from the owner, the District will prepare an engineer's estimated cost of providing water or sewer service. RCWD provides the primary system of wells, pumps, storage and large diameter pipelines. Secondary facility waterline extensions are the responsibility of the properties receiving direct benefit.

Double Check:

A backflow device installed on all meters without a regulator pressure (RP) device.

EDU:

Equivalent dwelling unit.

Fee for Service Policy:

In order to ensure that the cost of special services (which benefit specific customers) are not charged to the water customer, the District has established a Fee for Service Policy.

Under the Fee for Service Policy, the cost of specific services are charged to benefiting customers on a fee or deposit basis.

Line Extension Inspection - Design Approval/Plan Check:

The property owner selects an independent contractor for the installation of water and sewer line extension. The District *does not* provide contract management or owner representation; however, since the District ultimately accepts the line into its system, periodic inspection of the work and materials is performed by District staff. The pipeline becomes District-owned and maintained upon completion and acceptance.

Meter Installation - Drop In:

This type of installation occurs when the meter lateral has already been installed (generally subdivision), and is on a deposit basis. If installation cost exceeds the deposit amount, the customer will then be billed for the difference.

Meter Installation - Full:

To obtain water service, the installation of main line tap, lateral to property line or edge of easement, meter, box, etc. are required. Full meter installations are on a deposit basis and, if actual installation costs exceed the deposit amount, the customer will be billed for the difference.

Meter Relocation Deposit:

When a temporary remote meter is granted, the potential exists for eventual meter relocation by the District from original site to the actual property served. This deposit offsets the estimated expense of relocating the meter and lateral installation at today's cost.

PR:

The abbreviation for a pressure regulator which is the hardware required to be installed upstream of the meter when the main line pressure exceeds 150 psi (pounds per square inch).

Plan Check:

The District reviews and approves drawings for improvements to the water/sewer system to ensure conformance of design and materials with the standard drawings.

The first submittal would require the following:

- 3-Sets Water Construction Drawings
- 1-Set Sewer Construction Drawings
- 1-Set Street Improvement Drawings or Grading Plan
- 1-Set Master Plan of Tract (If applicable)
- 1-Set Tentative Tract Map
- 1-Copy Conditions of Approval
 - GPM Fire Flow
- 2-Copies Hydraulic Analyses
 - Plan Check Deposit

RP:

The abbreviation for reduced pressure principle assembly (RP) which is the hardware required by the Health Department to prevent backflow of water from the customer's water piping system when conditions on the property exist that may introduce contamination into the water supply. Example, injection of fertilizer, commercial properties, etc. (Ordinance No. 2009-10-1).

Recycled Water:

As defined in Title 22, Division 4, Chapter 3, Environmental Health, of the California Code of Regulations (Code), means water which, as a result of treatment of wastewater, is suitable for direct beneficial use or a controlled use that otherwise would not occur; such treatment of wastewater having been accomplished in accordance with the criteria, including the level of constituents in combination with the means for assurance of reliability, as set forth in the Code.

Reimbursement Contract:

An acreage charge for property that receives service from a water main previously financed and installed by a private owner.

Remote Meter - Permanent:

When conditions exist whereby the District does not foresee the requirement for a line extension to the property to be served (three (3) parcels or less), the customer may request installation of the meter off main line. An application is required to process such a request.

Remote Meter - Temporary:

A full meter installation preceding the construction of a secondary facility line abutting the owner's property. An agreement must be signed and recorded with the County of Riverside. All other District charges must be paid before the temporary remote meter can be approved.

Secondary Effluent:

Wastewater which has been treated by gravity sedimentation to remove settleable solids remaining after the biological treatment process.

Sewer Lateral Hookup/Inspection:

The final connection of customer's sewer lateral at the property line to the District's sewer collection main line requires inspection and acceptance by the District.

Standard Specifications:

Written description of design and material standard drawings for water/sewer pipeline, appurtenances and installation.

Tertiary Effluent:

Secondary effluent which has been disinfected and filtered. Allowable uses include body contact and irrigation of human food crops.

Topographical Maps:

The District maintains topographical originals obtained from various aerial photographic surveys.

Un-metered Water:

Temporary hookup reserved for subdivision "in tract" connection to water system in lieu of the meter during construction of residence. (see monthly service charge.) The use of un-metered water is restricted for construction related activities for the un-metered location such as dry-wall and the testing of plumbing. Use of un-metered water for the resident or landscaping is prohibited.

Wastewater Treatment Capacity Fee/*EDU Fee:

The amount charged for the purchase of capacity in the RCWD sewage treatment and collection system. The fee is based on the total EDU's.

Water Capacity Fee:

The amount charged for the purchase of capacity in the RCWD water system. Fee is based upon the rated maximum operating flow for the size of meter required.

Will Serve Letter:

A conditional commitment by the District to provide water, sewer service or fire flow. Subject to completion of all financial arrangements and conditions of service

Zone of Benefit:

An acreage charge in the Santa Rosa Division for installation by RCWD of the secondary water system to all 20-acre parcels. Parcel splitting that results in less than 20-acre size may require additional secondary line extension financed by the property owner.

**EDU means equivalent dwelling unit based upon the facility size and type of use.*

Billing Related Information

Account Set Up Fee:

A one-time charge by the District when a new account is opened.

Delinquent Charge:

A delinquent charge of \$5.00 or 10%, whichever is greater, will be applied to an unpaid balance 30 days from the date billed. All remaining unpaid balances will continue to receive a 1.5% monthly charge.

Energy Rate:

The cost of energy generated by the pumping of water to various pump zones is recovered via an energy surcharge per hundred cubic feet.

Evapotranspiration (ET):

Term used to describe the sum of evaporation and plant transpiration from the Earth's land surface to atmosphere.

Fire Hydrant Meter Location Penalty:

Fire Hydrant Construction Meters are installed, relocated and removed by District staff. If the lock is cut and the meter is moved independently by the customer, a penalty charge will be levied.

Fire Service Charge:

A monthly charge assessed commercial and/or industrial properties to cover the incremental maintenance and operating cost of the District related to providing additional fire flow capacity.

HCF:

Hundred cubic feet

Lock Off:

If an account's billing remains unpaid for 45 days, a lock off notice will be provided via mail, telephone or a "door hanger". This is a final notice and must be paid within 48 hours to avoid having the water service terminated.

Monthly Capacity Rate:

This is defined as the charge to offset the "ready to serve" cost incurred by the District regardless of the volume of water sold. Represents fixed costs such as meter reading/billing, well and booster pump monthly standby electric charges, general administration costs such as telephone, etc.

Transfer Account Fee:

Amount charged to the existing account when the account is changed.

Unlock:

After the customer has paid the total amount due the process of restoring service and removing the lock from the meter is initiated. The unlock charge after normal business hours is higher than during the business day.

Water Rate (Account or User Type):

RCWD currently serves water at domestic, agricultural, combined agricultural/domestic and commercial industrial rates. Classification is based on the use of the property being served.