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Water, Sewer and Trash Billing

Important new information comes inserted with the print versions of the City of Carlsbad's utility bills. To ensure that all utility customers have easy access to this information the city posts to this site the **current month's utility bill insert**.

- Water and sewer**
- Trash
- Payments
- Establish or discontinue service

Rates

Effective Jan. 1, 2014

Billing practices

- The City of Carlsbad bills water and sewer customers on a monthly basis.
- To determine whether property is located within these districts, please view the [water district](#) or [sewer district](#) maps.
- The billing period is normally 30 days and based on the water meter reading date.
- If service in the middle of a billing period, all charges are prorated.
- Charges paid after the due date are subject to a ten percent late fee.
- Charges not paid after 30 days are considered delinquent and are subject to additional fees.
- Charges will continue to accrue until the city is notified to discontinue service.

Water and sewer rate structure

The current rate structure is a tiered rate based on usage (one unit equals 748 gallons).

Click on the link below for our current water and sewer rate structure.

Approved Water and Sewer Rate Tables Effective 1/1/2014

*Users of recycled water are charged at a discounted rate of \$3.53 per unit.

Setup fee

- A service record set fee of \$34 will be assessed on the first bill.
- Monthly delivery charge based on meter size.
- This charge is assessed even if no water is used.

How Do I ...

Contact Information

Utility Billing
760-602-2420

1635 Faraday Ave.
Carlsbad, CA 92008

finance@carlsbadca.gov

Related Topics

- [Fees and billing home](#)
- [Trash services](#)
- [Trash holiday schedule](#)
- [Bulky items](#)

Resources

- [Automatic payment service application](#)
- [Online bill payment](#)
- [Continuity of service agreement](#)
- [Sewer district map](#)
- [How to read a water meter](#)
- [Water district map](#)

General Information

Business hours
Monday - Thursday
7:30 a.m. - 5:30 p.m.
Friday
8 a.m. - 5 p.m

WATER RATES		
Monthly Delivery Charge:	2014	2015
Meter Size:		
5/8"	\$ 20.07	\$ 21.08
3/4"	27.02	28.38
1"	40.93	42.98
1.5"	75.70	79.49
2"	117.43	123.31
2.5"	166.10	174.41
3"	214.78	225.52
4"	353.86	371.56
6"	701.56	736.64
8"	1,118.80	1,174.74
10"	1,605.58	1,685.86
Single-Family Rates		
Tier 1 (0-10 units)	\$ 3.19	\$ 3.35
Tier 2 (11-18 units)	4.24	4.45
Tier 3 (19+ units)	6.11	6.42
Multi-Family Rates		
Tier 1 (0-5 units)	3.19	3.35
Tier 2 (6-10 units)	4.24	4.45
Tier 3 (11+ units)	6.11	6.42
Commercial and Non-residential	3.85	4.05
Agricultural Rates	3.95	4.15
Irrigation Rate	4.22	4.44
Recycled Water	3.53	3.53
SEWER RATES		
Groups (I through VI)	2014	2015
Flat monthly charge:		
I - Residential	\$ 25.52	\$ 26.03
Per unit of water used:		
I - Multi-family	2.94	3.00
II - Commercial	2.40	2.44
III - Commercial	3.63	3.70
IV - Commercial	6.73	6.87
V - Other institutional	2.40	2.44
VI - Bio-Hydration Res. Lab Inc.	-	-
Per student:		
V - Elementary	\$ 0.52	\$ 0.53
V - Junior high	0.77	0.78
V - High school	1.04	1.06
V - Boarding sch	5.43	5.53