



Finances & Reports

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Water Rates

To view total water tier rates as shown on your bill, please click on one of the following: [Single-Family Residential Rates](#), [Multi-Family Residential Rates](#), [Commercial Rates](#), or [Other Rates](#).

LADWP has an increasing block rate structure with two tiers that applies to all customer classes. The first tier rate includes pass-through adjustment factors for water procurement, water quality improvements, water security, Owens Valley regulatory expense, and lifeline and low-income subsidies. The second tier rate is based on the cost for new water supplies (marginal cost) and has a seasonal component. The second tier rate also includes pass-through adjustments factors for water security, Owens Valley regulatory expense, and lifeline and low-income subsidies.

[Water Rates Ordinance](#)

As of June 1, 2009, shortage year rates went into effect for all LADWP customers. Under Shortage Year Water Rates, first tier allotments are reduced by 15%. Customers can see their first tier water allotment by [logging into their account](#) and using their Customer Access Number from their bill to access their account information or by calling 1-800-DIAL DWP (1-800-342-5397).

[Shortage Year Water Rates: Fact Sheet and FAQs](#)

Surcharges

The Water System's rate ordinance contains surcharges that recover costs related to water procurement, water quality, water security, Owens Valley regulatory, and lifeline and low-income subsidies.

The water procurement adjustment covers the cost of purchased water, including water purchased from MWD, in-city pumping, demand-side management programs and reclaimed water. The water quality improvement adjustment recovers expenditures to equalize water quality throughout the city or to meet State and federal water quality standards. The water security adjustment recovers costs to secure and protect the water supply, storage and conveyance infrastructure and related facilities. The Owens Valley regulatory adjustment recovers expenditures to operate and maintain infrastructure and related facilities for the Owens Lake Dust Mitigation Project and the Lower Owens River Project. The low-income subsidy adjustment recovers the cost of credits provided to lifeline and low-income customers.

The surcharges are calculated on a quarterly basis. One billing unit equals one hundred cubic feet of water (hcf) and one hcf equals 748 gallons.

Seasons

High season is applicable to usage in June through October; low season is applicable to usage in November through May.

Fixed Monthly Charges

There are no fixed monthly charges except for private fire service.

First Tier Allowance

The formula for determining first tier usage for peak and off-peak periods varies with customer class.

Private Water Sub-Meter Program

Learn more about the city's sub-meter program and how a sub-meter can help determine your water usage and save money.

[Residential Information](#) →[Commercial Information](#) →

Rules

[Rules Governing Water and Electric Service](#)

Water Conservation

Find out useful tips and programs to help you conserve water and reduce your water costs.

[Learn more about Water Conservation](#) →

For single-family residential customers, Schedule A, the breakpoint between first and second tier usage is based on lot size (five categories), temperature zone (three zones), and household size (the household adjustment involves a sliding scale of allowed extra first tier usage for households of seven to households of thirteen or more).

For multi-family residential customers, Schedule B, and commercial, industrial and governmental customers, Schedule C, the Tier 1 allotment is based on a percentage of the customer's maximum daily average during from the previous December through March.

History

Two-tiered rates were first implemented by the LADWP in 1993 to encourage conservation. The significant impact of this change was on single-family residential customers. The single-family residential tiers were revised in 1995 to account for lot size, temperature zone, and household size.

The motivation for the two-tier rate structure of the LADWP is (1) to induce efficient water use, and (2) to confront future droughts without having to increase rates for those customers practicing conservation and thus remaining within the first tier usage block.



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Schedule A - Residential

Schedule A – Single-Dwelling Unit Residential Customers
 The number of HCF (HCF = Hundred Cubic Feet, one HCF = 748 gallons) of water available to Schedule A customers at the first tier rate is based on five lot size categories, three temperature zones and household size. Customers with a household size of more than 6 persons may apply to have their first tier allowances increased by calling 1-800-DIAL DWP. The basic first tier allowances provide for up to 6 persons in a household.

Beginning June 1, 2009, shortage year rates became effective and will be applied to all LADWP customers. Under Shortage Year Water Rates, first tier allotments are reduced by 15%. Customers can see what their first tier water allotment will be on [Charts A & B effective June 1](#). For specific tier water allotments, customers can call 1-800-DIAL DWP or log in to [My Account](#). Chart B shows the first tier usage block adjustments for each person above 6 in a household.

Total charges per HCF of metered water usage are as follows:

Service Within the City of Los Angeles

First and Second Tier Rates

	2013		2014	
	Tier 1	Tier 2	Tier 1	Tier 2
Jan	\$3.963	\$5.800	\$4.685	\$5.805
Feb	\$3.963	\$5.800	\$4.685	\$5.805
Mar	\$3.963	\$5.800	\$4.685	\$5.805
Apr	\$4.049	\$5.823	\$4.725	\$5.846
May	\$4.049	\$5.823	\$4.725	\$5.846
Jun	\$4.049	\$5.823	\$4.725	\$5.846
Jul	\$4.210	\$5.781		
Aug	\$4.210	\$5.781		
Sep	\$4.210	\$5.781		
Oct	\$4.642	\$5.787		
Nov	\$4.642	\$5.787		
Dec	\$4.642	\$5.787		

Service Outside the City of Los Angeles

Add Surcharge to Rates Above For Service Outside the City Limits of Los Angeles

More Information

- [First Tier Water Allotments - Charts A & B Normal Year](#)
- [LADWP Water Rates Ordinance](#)

Angeles as follows:

2011	2012	2013	2014
Jan.-Dec.	Jan.-Dec.	Jan.-Dec.	Jan.-Dec.
\$0.946	\$1.058	\$0.962	\$0.915

Note: Surcharge applied to Second Tier Rates for customers outside the City of Los Angeles is 1.442 times the factor above while 15% shortage year rates are in effect.

Water Lifeline Customers

Water Lifeline customers receive a subsidy of up to \$20 every two months on their water bill. However, the subsidy should not exceed the customer's water bill. To qualify, customers must be eligible for exemption from the City Electricity Users Tax under provisions of the Los Angeles Municipal Code by reason of senior citizen or disability status and household income. For qualification requirements and to fill out an application, please call the Customer Contact Center at 1-800-DIAL-DWP (1-800-342-5397) or click on [Discount Rates](#) →.

Water Low-Income Customers

Water Low-Income customers receive a subsidy of up to \$10 every two months plus \$2 per person for households over 3 persons, up to a maximum total subsidy of \$20 per bill. The subsidy should not exceed the customer's water bill. Any customer whose total household income does not exceed the limits established by the Board of Water and Power Commissioners is eligible. For qualification requirements and to fill out an application, please call the Customer Contact Center at 1-800-DIAL-DWP (1-800-342-5397) or click on [Discount Rates](#) →.

Electric Low-income and Lifeline Customers

Electric Low-Income and Lifeline customers who are not billed for water service will automatically receive the Water Low-Income subsidy on their electric bills in addition to their electric subsidies. The subsidy however, should not exceed the customer's electric bill.



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Schedule B - Multiple Unit Residential

Schedule B – Multi-Dwelling Residential Water Rate

Schedule B -Two or more dwelling units served by one meter

Total charges per HCF (HCF = Hundred Cubic Feet, one HCF = 748 gallons) of metered water for Schedule B customers are as follows:

Service Within the City of Los Angeles

First and Second Tier Rates

	2013		2014	
	Tier 1	Tier 2	Tier 1	Tier 2
Jan	\$3.973	\$5.800	\$4.695	\$5.805
Feb	\$3.973	\$5.800	\$4.695	\$5.805
Mar	\$3.973	\$5.800	\$4.695	\$5.805
Apr	\$4.059	\$5.823	\$4.735	\$5.846
May	\$4.059	\$5.823	\$4.735	\$5.846
Jun	\$4.059	\$5.823	\$4.735	\$5.846
Jul	\$4.220	\$5.781		
Aug	\$4.220	\$5.781		
Sep	\$4.220	\$5.781		
Oct	\$4.652	\$5.787		
Nov	\$4.652	\$5.787		
Dec	\$4.652	\$5.787		

Service Outside the City of Los Angeles

Add Surcharge to Rates above for service outside the city limits of Los Angeles as follows:

2011	2012	2013	2014
Jan.-Dec.	Jan.-Dec.	Jan.-Dec.	Jan.-Dec.
\$0.946	\$1.058	\$0.962	\$0.915

Note: Surcharge applied to Second Tier Rates for customers outside the City of Los Angeles is 1.442 times the factor above while 15% shortage year rates are in effect.

First Tier Usage Block

During the High Season months, the first tier usage during normal years for each meter is 125% of the average consumption for the preceding

More Information

LADWP Water Rates Ordinance

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December through March or 28 HCF each month, whichever is greater. New customers that have not established a first tier usage block are billed at the first tier rate until a first tier usage block is established for the next High Season period.

Beginning June 1, 2009, shortage year rates became effective and will be applied to all LADWP customers. Under Shortage Year Water Rates, first tier allotments are reduced by 15%, and second tier rates are applied year-round. For specific tier water allotments, customers can call 1-800-DIAL DWP or log in to [My Account](#) →.

General Provision N - High Seasonal Variation in Usage

During the High Season months, Schedule B customers may be eligible for reduced bills under General Provision N of Rate Ordinance number 170435 if their consumption for each of two consecutive High Season monthly billing periods is more than 200 percent of their winter average consumption (December through March) and is also at least 26 HCF above their first tier usage block. Customers that qualify are allowed 95 percent of their usage at the first tier rate. The Provision N application includes a self-certified water conservation audit. For further information or to apply, please call (213) 367-0944.

General Provision M – Large Irrigated Turf

Schedule C customers with 3 acres or more of turf providing water for landscape only may be eligible for increased first tier allotments under General Provision M of Rate Ordinance number 170435. Customers that qualify are allowed 95 percent of their usage at the first tier rate. Customers must have first completed an audit of their water use in their premises in accordance with a Department approved manual on large turf water audits and have implemented the “Best Management Practices for Turf Irrigation” as approved by the Board of Water and Power Commissioners to the satisfaction of the Department. For more information or to apply, please call (213) 367-0944.



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Schedule C - Commercial, Industrial, & Governmental

Schedule C – Commercial, Industrial, Governmental Customers and Temporary Construction

Total charges per HCF (HCF = Hundred Cubic Feet, one HCF = 748 gallons) of metered water for Commercial, Industrial, Governmental, Temporary Construction, and any other water service for which no rate schedule is specified are as follows:

More Information

LADWP Water Rates Ordinance

Service Within the City of Los Angeles

First and Second Tier Rates

	2013		2014	
	Tier 1	Tier 2	Tier 1	Tier 2
Jan	\$4.063	\$5.800	\$4.785	\$5.805
Feb	\$4.063	\$5.800	\$4.785	\$5.805
Mar	\$4.063	\$5.800	\$4.785	\$5.805
Apr	\$4.149	\$5.823	\$4.825	\$5.846
May	\$4.149	\$5.823	\$4.825	\$5.846
Jun	\$4.149	\$5.823	\$4.825	\$5.846
Jul	\$4.310	\$5.781		
Aug	\$4.310	\$5.781		
Sep	\$4.310	\$5.781		
Oct	\$4.742	\$5.787		
Nov	\$4.742	\$5.787		
Dec	\$4.742	\$5.787		

Note: During normal year rates, all usage is first tier during Low Season for Schedule C customers. Tier 2 rates are applied year-round while 15% shortage year rates are in effect.

Service Outside the City of Los Angeles

Add Surcharge to Rates Above for Service Outside the City Limits of Los Angeles as follows:

2011	2012	2013	2014
Jan.-Dec.	Jan.-Dec.	Jan.-Dec.	Jan.-Dec.
\$0.946	\$1.058	\$0.962	\$0.915

Note: Surcharge applied to Second Tier Rates for customers outside the City of Los Angeles is 1.442 times the factor above while 15% shortage year

rates are in effect.

First Tier Usage Block

During the High Season months, the first tier usage during normal years for each meter is 125% of the average consumption for the preceding December through March. New customers that have not established a first tier usage block are billed at the first tier rate until a first tier usage block is established for the next High Season period.

Beginning June 1, 2009, shortage year rates became effective and will be applied to all LADWP customers. Under Shortage Year Water Rates, first tier allotments are reduced by 15%, and second tier rates are applied year-round. For specific tier water allotments, customers can call 1-800-DIAL DWP (1-800-342-5397) or log in to [My Account](#) →.

Two Inch and Larger Meters

During the Low Season months, bills for Schedule C customers that have two inch or larger meters are computed based on a discounted commodity charge (rate without surcharge adjustments) that is reduced by the following percentage amounts:

Effective Nov. 27, 2006 22%

Effective Nov. 1, 2007 13%

Effective Nov. 1, 2008 7%

Effective Nov. 1, 2009 0%

General Provision N – High Seasonal Variation in Usage

During the High Season months, Schedule C customers may be eligible for increased first tier allotments under General Provision N of Rate Ordinance number 170435 if their consumption for each of two consecutive High Season monthly billing periods is more than 200 percent of their winter average consumption (December through March) and is also at least 26 HCF above their first tier usage block. Customers that qualify are allowed 95 percent of their usage at the first tier rate. The Provision N application includes a self-certified water conservation audit. For further information or to apply, please call (213) 367-0944.

General Provision M – Large Irrigated Turf

Schedule C customers with 3 acres or more of turf providing water for landscape only may be eligible for increased first tier allotments under General Provision M of Rate Ordinance number 170435. Customers that qualify are allowed 95% of their usage at the first tier rate. Customers must have first completed an audit of their water use in their premises in accordance with a Department approved manual on large turf water audits and have implemented the “Best Management Practices for Turf Irrigation” as approved by the Board of Water and Power Commissioners to the satisfaction of the Department. For more information or to apply, please call (213) 367-0944.



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